



Ahead DigitalAlarm

Instant connection. Personal support.

At Schindler, it is our constant endeavor to keep unwanted emergency situations at bay. However, in case an unlikely situation should occur, our goal is to always be fully prepared to provide immediate support to resolve the issue at the earliest. To further improve this service, we now offer a digital solution – Ahead DigitalAlarm. It instantly connects the passenger with a trained Contact Center member to make sure it is actioned upon without delay. Even in the case of a power failure in the building the wireless data and voice transmission will continue to work perfectly. As a service, Ahead DigitalAlarm is universally compatible and can be provided for all makes and brands.

Wireless Alarm System

Ahead DigitalAlarm is a 24/7 in-car alarm functionality and passenger assistance. The digital technology is available for older elevators as well. In case of an emergency – even during power loss – a bi-directional voice communication is immediately established. A well-trained operator is always there to assist the passengers. Additional data transmission helps in ensuring a faster release of the entrapped.

Meeting owner obligations

Ahead DigitalAlarm has been carefully designed to comply with specific building codes, ensuring that your elevator phone is always connected and that you are always able to seek assistance if required. Schindler can supply and install the hardware as well as manage your telecommunications services for you. This means there is no additional suppliers needed. We also provide software updates remotely, ensuring that your Ahead DigitalAlarm is always kept up-to-date with the latest features and upgrades.

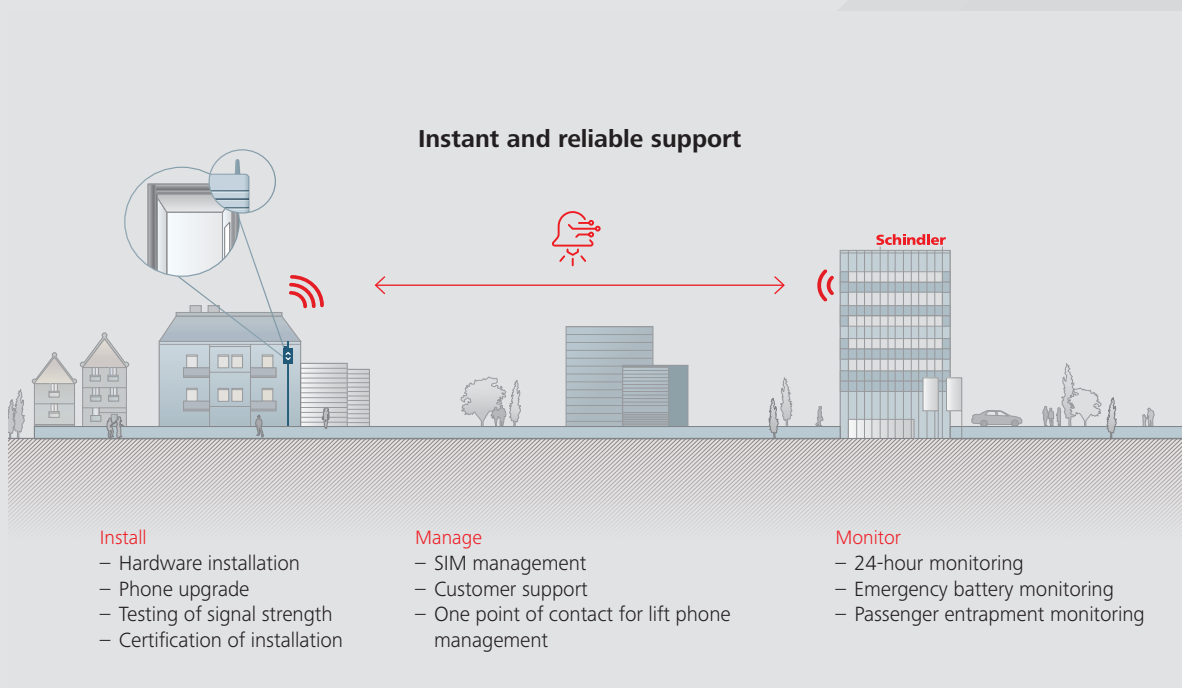
SCHINDLER AHEAD



Schindler



Ahead DigitalAlarm



Features

Ahead Connectivity

Wireless 4G/LTE connection incl. Dual SIM card management, communication costs and Cube.

Response Services

24/7 personal service assistance via a Schindler Contact Center and entrapment release via a skilled service technician.

Regular Checks

Regular remote tests of connection and battery monitoring including replacement in case it is required.

Alarm Kits

Complete end-to-end upgrading of the intercom and alarm system.

Over-the-air Updates

Ahead Connectivity allows to run security upgrades at any time over-the-air.

Future Readiness

Connected equipment's provide the possibility to activate new service seamlessly.

Benefits

Measurably improved service and reliability compared to the analog technology – for instant connection and no delays.
Significantly better quality, digital voice and data connection for clear sound and communication.

Regular remote checks to eliminate the risk of irregularities or system failures.